## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Max Copperman et al.

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER

RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.:

1546.015US1

Filed:

January 14, 2002

Examiner:

Neveen Abel Jalil

Serial No.: 10/047,446

Due Date: January 29, 2006

Group Art Unit: 2165

MS AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 $\underline{X}$  Return postcard.

 $\underline{X}$  Amendment and Response (17 pgs.).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

Atty: Suneel Arora Reg. No. 42,267

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 2 day of January, 2006.

Name

Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)

## **EXPEDITED PROCEDURE – EXAMINING GROUP 2165**

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**PATENT** 

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**APPLICATIONS** 

## **AMENDMENT & RESPONSE UNDER 37 C.F.R. 1.116**

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

This responds to the Office Action dated on November 29, 2005, and is being filed within the two-month shortened response period.

In response to the Final Office Action dated November 29, 2005, please amend the application as follows: